

Transition your iPhone/iPad from your MDM to Mosyle MDM

Purpose

This document is for clients that are transitioning from an existing Mobile Device Management service to GlobalMac IT's preferred vendor Mosyle MDM.

Scope

You should have received an invitation from GlobalMac IT that includes quick start instructions and a personalized enrollment URL. If you have not received these, please [submit a request](#) for more information before proceeding.

Process

1. Remove your current MDM Enrollment profile.

- On your iPhone/iPad, go to *Settings > General > VPN & Device Management*, tap into the profile, tap **Remove Management** and follow the prompts.
- For more detailed instructions, see the article [Remove Meraki MDM Profile from iOS](#)

2. Enroll your device in Mosyle MDM.

- Get your custom enrollment URL from the GlobalMac IT invitation. It should begin with <https://join.mosyle.com/> and have a unique set of characters at the end. Using this custom link will assure you get your specific setting such as your company email.
- Open Safari on each of your mobile devices and enter the link URL in the address bar then tap **Go**.
- Follow the prompts to enroll your device.
- For devices running iOS 13 or newer, you will need to open the Settings app and tap on the action prompt to complete the enrollment.
- For more detailed instructions, see the article [Enroll an iOS Device in Mosyle MDM](#).