

How to Remove Mosyle MDM from an iOS Device

Purpose

Mobile Device Management (MDM) provides several services to deploy business solutions to your iOS (iPhone, iPad) devices and provide additional security to protect your company data on your devices. Generally, you will want to assure that MDM is always installed and working on your devices but there are reasons to remove it including troubleshooting, upgrading your device, termination of employment or severing ties with your MDM provider (in this case, GlobalMac IT).

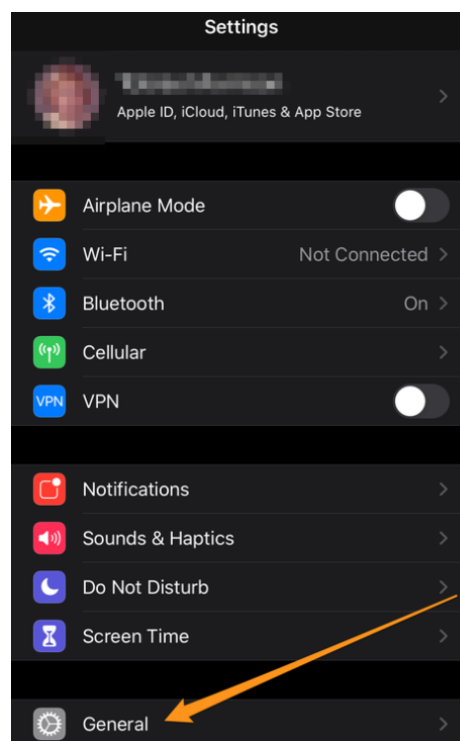
Scope

To remove MDM from a device, you will need to have the device passcode.

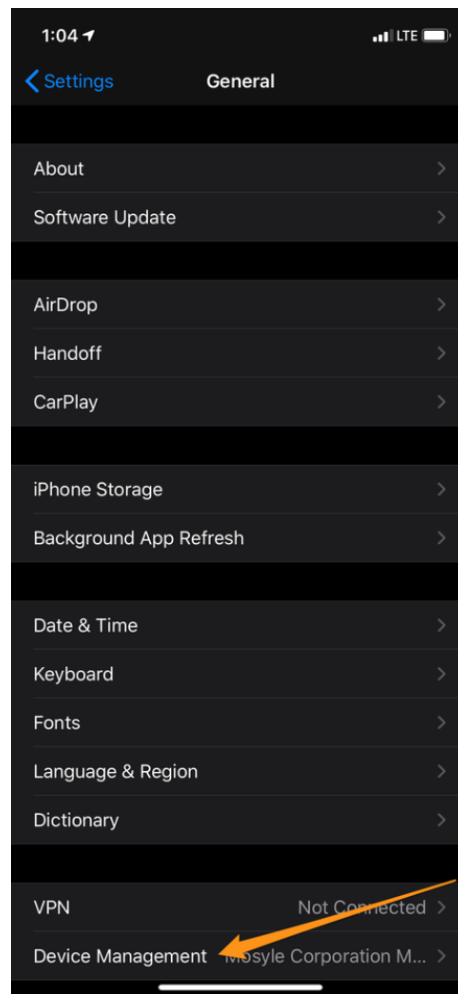
NOTE: Removing the MDM profile from a device will also remove all apps and settings that have been deployed via MDM. If you re-enroll the device, these items will return.

Process

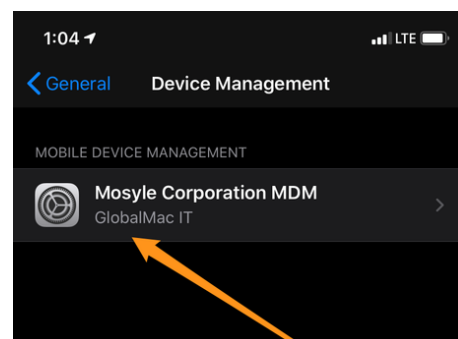
1. On your iOS device, open the Settings app.
2. In the Settings app, swipe up and tap on **General**.



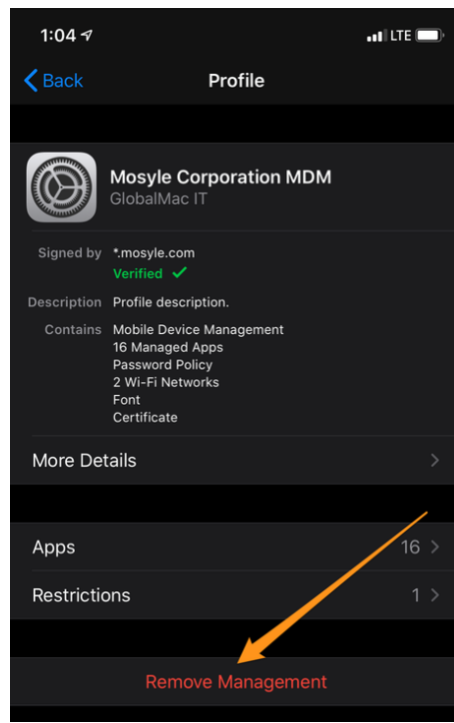
3. In **General** settings, swipe up and tap on **Device Management**.



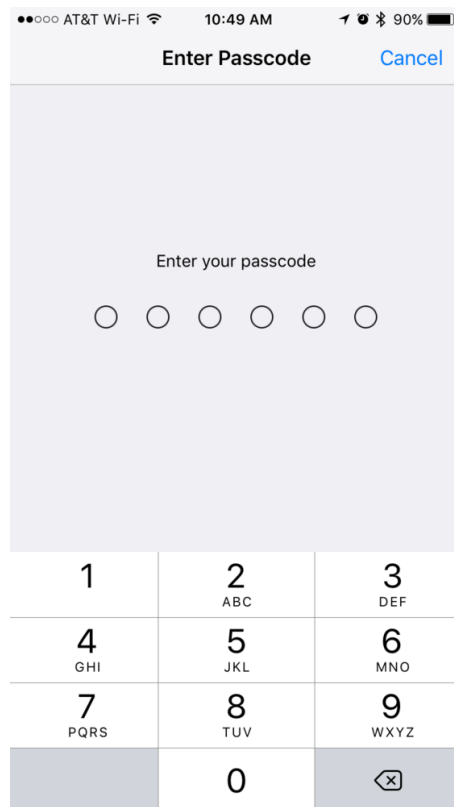
4. In **Device Management**, tap on the displayed Management profile.



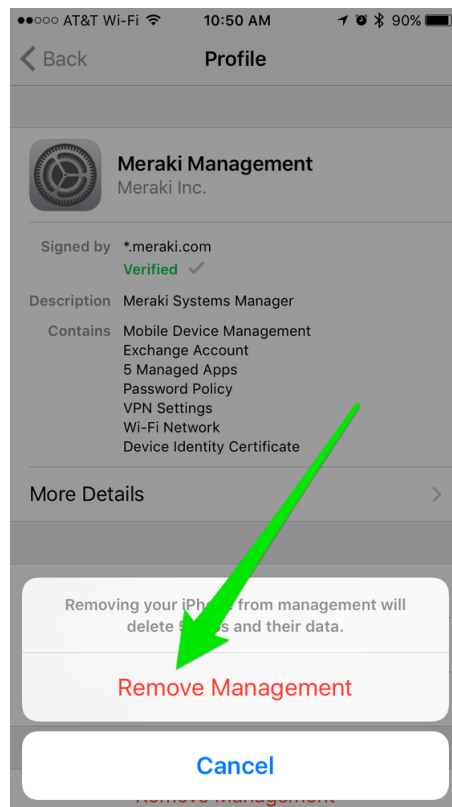
5. In the Meraki Management Profile, swipe up and tap on **Remove Management**.



6. When prompted, enter your device passcode to approve the profile removal.



7. In the pop-up dialog box, confirm removal by tapping on **Remove Management** again.



One More Thing!

Once you have removed MDM, you should consider protecting your personal data on the device. If you plan on re-purposing, gifting or reselling the device you should restore it to factory settings by following these instructions from Apple:

[Restore your iPhone, iPad, or iPod to factory settings](#)